

STARRY

Help in life's
darkest hours



The numbers tell a story of quantity of care, but the stories reflect the quality of care. During 2009, STARRY served 3,522 individuals, including children and family members. Behind every number, there is a face reflecting the story of a child or a family in crisis who turned to STARRY for help.

The faces are those of children from infancy to teenage who were removed from their homes and placed in the Emergency Shelter because of life-threatening abuse or neglect. They include parents and children who came to Counseling for help in resolving issues that can tear a family apart. Precious too are the children placed in Foster Care, finding in new homes the loving embraces often absent from their lives. And there are the faces of teenagers who have no home of their own who come to S.A.F.E. for answers.

As you read our Annual Report, you can find a blessing in knowing that each of the 3,522 faces was touched by a caring member of our staff, from counselors to case workers to cottage parents. For each of them, helping children and families in crisis is a calling to service and they are the strength of our program's ministries. Each is committed to helping break the generational cycle of child abuse and family crisis.

This was a year of growth for STARRY, a year of challenges faced and met, and a year of opportunities to take our programs into new areas. With your continued prayers and financial support, STARRY will continue to meet the needs of those who find themselves in some of life's darkest hours.

Jillian Tappan

Jillian Tappan
Executive Director

Sixty Days to Success

60 YEARS
1950 - 2010

Children At Heart Ministries

serving children.
strengthening families.



Oliver and Amy were taken to STARRY's Emergency Shelter by the police after a drug raid on their parents' home late one afternoon. Still traumatized, the siblings remained quiet and reserved for much of their first week at STARRY. We worked hard to engage them in activities at the Shelter. Despite the circumstances of their removal, Oliver and Amy wanted to go home to be with their mother. We explained the importance of being patient and trusting God to protect them and to work things out. Over time, with the proper guidance and care, they became more active and interacted well with staff and peers. During their 60-day stay at STARRY, Oliver and Amy began to excel in school. They brought home progress reports with A's and B's. We celebrated their success. Eventually Oliver and Amy's father and grandmother were granted custody of the kids. Saying goodbye to Oliver and Amy was difficult. No matter how long a child is with us, a few days or a few months, that is always hard. But we know that just as much as they have learned from us, we have learned from them.

STARRY
1300 North Mays
Round Rock, TX 78664
(512) 388-8290
starryonline.org

servingchildren.
strengtheningfamilies.

STARRY 2009 Annual Report

Service Statistics

COUNSELING

Children Served.....	678
Average Age of Child (in years).....	15
Racial Heritage of Clients:	
Caucasian - 52% Hispanic- 34% Black - 10%	
Asian - 1% Other - 2% Unreported - 1%	
Information/Referral Services.....	629
Individual Casework Counseling	
Youth and Children.....	325
Number of Hours.....	1,881
Family Counseling	
Individuals Participating.....	1,415
Number of Hours.....	2,556
Specialized Groups	
Individuals Participating.....	252
Number of Hours.....	100

EMERGENCY SHELTER

Children Served.....	145
Total Days of Care.....	5,246
Average Age of Child (in years).....	13
Average Length of Stay (in days).....	73
Clients Receiving Counseling.....	57
Counseling Hours.....	492
Racial Heritage of Clients:	
Caucasian - 33% Hispanic - 29% Black - 33% Asian - 1%	
Other - 1% Unknown - 4%	

FOSTER CARE

Foster Homes Verified.....	15
Foster Homes in Use.....	32
Children Served.....	78
Total Days of Care.....	10,766
Average Age of Child (in years).....	6
Average Length of Care (in months).....	6
Clients Receiving Counseling.....	20
Counseling Hours.....	217
Racial Heritage of Clients:	
Caucasian - 27% Hispanic - 44% Black - 14% Mixed - 12% Other - 3%	

ADOPTIONS

ADOPTIONS.....	4
S.A.F.E. (Shelter Alternatives & Family Empowerment)	
Residential Case Management.....	41
Community Case Management.....	100

2009 MINISTRY TOTAL

Total Served.....	3,622
Emergency Shelter Care.....	145
Foster Care.....	78
Counseling.....	2,670
SAFE Community.....	100
Information/Referral.....	629
Total Counseling Hours.....	5,246
Religious Decisions.....	14

STARRY 2009 Annual Report

Financials



OPERATING STATEMENT

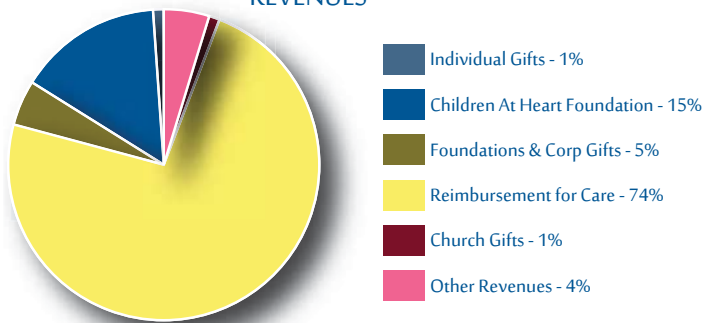
(Unaudited Year Ending December 31, 2008)

Revenues	
Individual Gifts	\$23,434
Church Gifts	13,012
*Reimbursement for Care	1,487,237
Foundations & Corporate Gifts	98,101
Children At Heart Foundation	296,281
Other Revenues	92,790
TOTAL	\$2,010,855

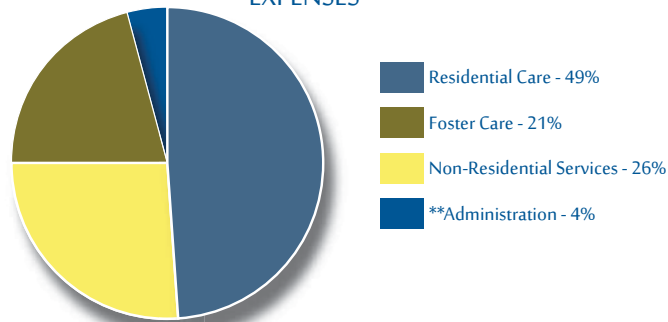
Expenses	
Residential Care	\$1,055,814
Non-Residential Services	567,752
Foster Care	452,055
**Administration	96,624
TOTAL	\$2,172,245

*STARRY is partially funded by the Texas Department of Family and Protective Services and the U.S. Department of Health and Human Services – Administration on Children, Youth and Families.

REVENUES



EXPENSES



**Fundraising and communications services are provided at no cost by the Children At Heart Foundation.

It is our practice to establish reserves whenever possible to ensure continued ministry in years when expenses exceed revenues. In 2009, expenses did exceed revenues, and accordingly, reserves were used to fund the shortfall.